



ESSENTIAL CORONAVIRUS PRECAUTIONS

For staff attending customers property

In order to reduce the spread of Coronavirus and to protect both our staff and customers we respectfully ask that you please adhere to the following requests when our staff attend your property.

1. If you or any member of your household has symptoms of Coronavirus (dry cough or fever) or has come into contact with anyone displaying symptoms, **YOU MUST** contact our office immediately. Under no circumstances must any of our workforce be allowed to enter into your property. We will rearrange an appointment for you once the crisis is over. 01380 827111
2. You provide handwashing facilities to our staff so they can wash their hands as they enter and leave your property.
3. You allow the team access to the area they will be working and then please leave them to complete the work unattended.
4. Whilst communicating with the staff you remain at a 2 metre safe distance from them as recommended by the Government and the NHS.
5. Our staff have all been instructed to use disposable tissues if sneezing etc to reduce the spread of droplets in the air.
6. Our staff will wear masks whilst fitting if they cannot observe the 2m distance.

We have taken every reasonable precaution possible to ensure the safety of everyone and if you have any questions please do not hesitate to contact us in the office.