



Windsmere Stone & Granite Ltd

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Quartz Care

How to care for your quartz

- The best way to clean quartz is by using water and a mild detergent with a soft cloth or non-abrasive sponge.
- We advise you not to use cleaning products with strong alkaline, acid, methylene chloride, oxidizers or the like (whether high, neutral or low pH) cleaners.
- Avoid exposing your quartz surfaces to harsh chemicals.
- If your worktop is exposed to such products rinse immediately with water to neutralize the effect.
- It is recommended that you do not leave any cleaning products on your surface for any longer than 5 minutes and to be aware that any products containing oils or powders may leave residue and should be rinsed off thoroughly.

Scratch Resistance – Although quartz stones are scratch resistant, we do suggest you avoid using sharp objects such as sharp knives or screwdrivers directly on the surface. The use of a cutting board to protect the surface and avoid any potential damage is recommended.

Heat Resistance – Quartz countertops **ARE NOT** heat proof although they can tolerate moderately hot temperatures.

- To maintain the beauty of your quartz worktop, **DO NOT** place hot pans or roasting trays directly onto the surface.
- Also, be aware of the potential damage to the surface by heat generating appliances such as electric grills or crockpots.
- We recommend the use of trivets and hot pads to prevent heating the top.
- Prolonged exposure to heat will result in the stone discoloring or other types of damage such as hairline cracks.

Stubborn Stains or Dried spills – Before treating any stains, try to remove with a damp, soft cloth, water and soap or a non-abrasive household cleaner. Materials that harden as they dry, such as gum, grease, nail polish or paint etc. should be removed by gently scraping away the residue material with a scraper, very carefully.



Granite & Marble Worktops

Kitchen, Bathroom & Bedroom
Vanity Basins, Bath Surrounds
Cold Shelves

York Stone

Handmade Cobbles
Crazy Paving
Flagstones

Interior Flooring

Marble, Granite,
Limestone

Masonry Service

Exterior Paving
Fire Hearths & Surrounds